

TOSHIBA

Toshiba TV 'GOAL GOAL TV SALES' Promotion Terms & Conditions

Organizer

1. This 'GOAL GOAL TV SALES Promotion' (Gift with Purchase Redemption) is organized by Toshiba TV Malaysia ("the Organizer") and FREE Gifts are only valid for purchases made within 1st September 2022 to 31st October 2022.
2. This 'Lucky Draw Contest' (Lucky Draw) is organized by Toshiba TV Malaysia (the "Organizer") and is open to all Malaysian residents with a valid MyKad and address in Malaysia only, aged 18 years and above as of 1st January 2022.
3. The Organizer reserves the right to amend the Terms & Conditions listed at any time without prior notice.

Gift with Purchase Redemption

(FOR SELECTED TOSHIBA TV MODELS PURCHASE AT AUTHORIZED RETAIL STORES)

Eligibility

FREE GIFT REDEMPTION is not valid for corporate purchase, online purchase and project sale. FREE GIFT REDEMPTION only valid for selected Toshiba TV Models listed in the leaflet of GOAL GOAL TV SALES which purchases with our authorised retail stores within the promotion period.

Duration

4. This FREE GIFT REDEMPTION period starts from 1st September 2022 at "00:00:01" to 9th November 2022 "23:59:59" and is only valid for the purchases made during the promo period of 1st September 2022 to 31st October 2022. The Organizer reserves the rights to change, postpone, reschedule or extend the FREE GIFT REDEMPTION at any time without prior notice. No claims/questions shall be entertained in this regard. The Organizer will not entertain any redemption requests after expiry date of FREE GIFT REDEMPTION period. **FREE GIFT only limited to 1 (one) per selected model as per listed in the leaflet of GOAL GOAL TV SALES.**

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Redemption Details

1. To redeem FREE GIFT, Customers are required to complete the following:
 - a. Purchase selected Toshiba TV model listed in the leaflet of GOAL GOAL TV SALES to entitle for FREE GIFT.
 - b. Next, redeem FREE GIFT by submitting your proof of purchase via official promo site of Toshiba TV Malaysia at <https://www.toshibatv-my.com/tvgoalpromo>. Customers are required to provide below information for the submission of proof purchase to complete the process of FREE GIFT REDEMPTION. Only original receipt/ invoice with clearly printed transaction amounts, model name, date and outlet name will be accepted for redemption. The Organizer reserves the right to disqualify any redemption at their discretion.
 - o Full Name as per MyKad
 - o Contact number, email, delivery address,
 - o TV Model name, serial number, and retailer name
 - o Snap a picture of the proof of purchase (purchase receipt/invoice)

2. All FREE GIFTS are available on a first-come-first-served basis, while stocks last, it's non-transferable, non-refundable, non-exchangeable and can't be redeemed for cash. The Organizer reserves the right to make the final decision on all matters related to the FREE GIFT REDEMPTION.

3. FREE GIFT for selected models:
 - 1 x Tote Bag + Premium Tiffin worth RM120
 - o Toshiba TV Z770 series (65")

 - 1 x Tote Bag + Touch 'N Go eWallet PIN worth RM70
 - o Toshiba TV M550L series (65", 55", 50")

 - 1 x Tote Bag + Touch 'N Go eWallet PIN worth RM50
 - o Toshiba TV C350L series (75", 65")

 - 1 x Tote Bag + Touch 'N Go eWallet PIN worth RM20
 - o Toshiba TV C350L series (55", 50")

 - 1 x Tote Bag
 - o Toshiba TV C350L series (43")

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4. The Organizer will provide qualified customers the Touch 'N Go eWallet Reload PIN via info.my@toshiba-visual.com within 3 to 6 weeks after promotion is ended on 31st October 2022. Please click on "+ Reload eWallet" from Touch 'N Go eWallet 's home screen. Click on "TNG eWallet Reload PIN" at the bottom of the screen and key in the given 10-digit Touch 'N Go eWallet Reload PIN.

5. FREE GIFT will be delivered to the address provided by customer within 3 to 6 weeks' after the promotion is ended on 31st October 2022. FREE GIFT to East Malaysia may take longer delivery lead time. FREE GIFT will be delivered at the Organizer's option. The Organizer shall not be liable for any risk, loss or damage to the FREE GIFT upon delivery. Neither shall Organizer be liable for or obligated to recognize or replace defective, damaged or stolen FREE GIFT.

6. FREE GIFT is subject to availability. FREE GIFTS's design will be varied based on the availability. The Organizer shall reserve the right at its absolute discretion to substitute any of the FREE GIFT with that of similar value, at any time without prior notice. The values of the FREE GIFT are correct at the time of printing.

7. By submitting personal information, customers hereby agree that the Organizer may collect, obtain, store and process your personal data that provide via entries submission in the official promo site and agree all the PDPA clauses mentioned on Toshiba TV website (<https://www.my.toshiba-visual.com/pdpa-privacy-notice/>).

Lucky Draw Contest

(FOR SELECTED TOSHIBA TV SERIES PURCHASE AT AUTHORISED RETAIL & ONLINE STORES)

Duration

This LUCKY DRAW will run from 1st September 2022 at "00:00:01" to 31st October 2022 "23:59:59" ("LUCKY DRAW Period"). The Organizer reserves the rights to change, postpone, reschedule or extend the LUCKY DRAW Period at any time. All entries received outside the Period will be disqualified.

Eligibility

Employees of the Organizer shall not be eligible to participate in this LUCKY DRAW. To participate in this LUCKY DRAW, just purchase selected single Toshiba TV models (Z770, M550L, C350L, V31 or V35 series) which are worth RM1,999 and above in a single receipt via Toshiba TV authorised online and retail stores within 1st September 2022 to 31st October 2022 to entitle for one (1) LUCKY DRAW entry ("Entry"). Corporate purchase and project sale are not eligible to enter this contest. Participants with multiple entries are allowed but the

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Organizer will only take the earliest submitted Entry as the valid entry based on the time registered. All entries received after the LUCKY DRAW Period shall not be entertained.

Participation in this LUCKY DRAW CONTEST

To participate, Customers (“Participants”) are required to complete the following criteria (“LUCKY DRAW Criteria”):

- a. For the participant who purchases the single Toshiba TV (Z770, M550L, C350L, V31 or V35 series) worth RM1,999 and above in a single receipt, participants are required to submit their proof of purchase at <https://www.toshibatv-my.com/tvgoalpromo> in order to participate in this lucky draw, any incomplete entries will be disqualified.
- b. All entries who make the purchase (which are worth RM1,999 and above for a single model in a single receipt) and submit their proof of purchase at <https://www.toshibatv-my.com/tvgoalpromo/> will be automatically eligible and entitled to one (1) LUCKY DRAW entry (“Entry”).
- c. Kindly retain the original sales receipt which clearly displays the itemized purchase of Toshiba TV (Z770, M550L, C350L, V31 or V35 series) & details to serve as proof of purchase (“POP”) for purposes of verification if selected as one of the winners to win attractive prize (“PRIZE”) in the LUCKY DRAW.
- d. Participants only be eligible to win one (1) prize in the event the participant if selected as a winner. In the event of similar or copied Entries from different participants, the earliest submitted Entry will be treated as the valid entry based on the time of receipt. The Organizer will take 12 working days to verify the purchase invoice or receipt and PRIZE will be released for valid entry to winners. The PRIZE will be delivered to the winners after the winner announcement has been made within 3-6 weeks.
- e. Eight (8) Grand Prize winners will be announced on 14th October (4 winners) and 2nd November (4 winners) respectively; One (1) Second Prize winner and One (1) Third Prize winner will be chosen and announce on 4th November 2022. The Organizer will announce the winners at Toshiba TV Malaysia Facebook at <https://www.facebook.com/toshibatvmalaysia>. Organizer will select ALL the winners randomly from the pool of participants who have meet The Organizer’s eligibility requirements.

Lucky Draw Prizes

(Only entitled for the purchase of Toshiba TV Z770, M550L, C350L, V31 or V35 series which are worth RM1,999 and above for a single unit in a single receipt)

Grand Prize: FIFA World Cup Qatar 2022™ Ticket (8 units)

Second Prize: TnG eWallet Pin worth of RM500 (1 unit)

Third Prize: TnG eWallet Pin worth of RM200 (1 unit)

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Lucky Draw Prizes Redemption

1. The Organizer will announce the Winners at the official Toshiba TV Facebook page <https://www.facebook.com/toshibatvmalaysia>. Winners will be notified through via email info.my@toshiba-visual.com. Winners will need to respond the Organizer within 5 days after announcement on official Toshiba TV Facebook page. If Winners cannot be contacted whatsoever reasons within 5 days of being selected, the Organizer reserves the right to withdraw the Prize from the winner and select another winner using the same process. Prize must be claimed by 10th November 2022. The Prize must be collected in person at an agreed location.
2. Winners may be required to go on video recording or photo taking as this is the Organizer marketing activity and share on Toshiba TV social media sites. Winners will be disqualified and prize will be forfeited and no correspondence or appeal will be entertained if cannot be contacted and if he/she could not perform this. The Organizer reserves the rights to change, postpone, reschedule or extend this activity at any time without prior notice.
3. Winners are required to provide their full name, contact number, home address, IC number, email address, proof of purchase (invoice/receipt), and a photo of the winner with the purchased TV for verification purpose of the lucky draw prizes collection.
4. Prize is non-transferable, non-refundable, non-exchangeable and can't be redeemed for cash in part or full. All transportation, accommodation, personal and/or any other related costs, fees and/or expenses incurred to redeem the prizes are the sole responsibility of the winner.
5. FIFA group stage match ticket (1 unit) will be given in October/ November 2022, and the prize does not include local transportation and accommodations. Winner will be responsible for all the travel, accommodations, tours, meals and other costs. Match ticket is non-transferable, non-refundable and can't be exchanged for cash. The organizer will not be liable for any direct, indirect, consequential losses and/or damages of whatsoever kind arising out by visiting the sites. Once ticket holders are confirmed, any form of ticket transfer or resale by any company or individual is strictly prohibited by FIFA. Those prohibited acts may cause the ticket holder unable to enter the stadiums. Winner should undertake all responsibilities and obligation for FIFA's punishment, and other sever consequences if such behavior took place.
6. By submitting personal information, customers hereby agree that the Organizer may collect, obtain, store and process your personal data that provide via entries submission in the official promo site and agree to all the PDPA clauses mentioned on Toshiba TV website (<https://www.my.toshiba-visual.com/pdpa-privacy-notice/>).

Liability and Responsibility

1. Customers/ Participants shall assume full liability and responsibility in case of any liability, mishap, injury, damage, claim or accidents (including death) resulting from their participation in PRIZE redemption and/or utilization of the FREE GIFT. The Organizer shall not be responsible for any liability, mishap, loss, damage, claim or accident (including death) in any manner whatsoever.

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2. The Organizer is not responsible for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction, unauthorized access to, or alteration of, user or member communications, or any problems or technical malfunction of any telephone network or lines, computer online systems, servers or providers, computer equipment, software, failure of email or players on account of technical problems or traffic congestion on the Internet and/or websites.

3. The FREE GIFT/ PRIZE is provided on an “as is” basis and, except as otherwise prohibited by applicable law, the Organizer expressly disclaim any warranty of any kind, including, but not limited to warranties of merchantability, fitness for a particular purpose, and noninfringement. The Organizer cannot guarantee and does not promise any specific results from use of the Toshiba TV or Toshiba TV Malaysia Facebook page. No advice or information, whether oral or written, obtained by you from us, or from or through the Toshiba TV or Toshiba TV Malaysia Facebook page shall create any warranty not expressly stated herein.

4. The Organizer shall not be held liable or responsible for any delay and/or failure in the receipt of entry due to the inability of the respective Internet Service Provider (ISP) company and/or telecommunication network to provide timely and/or efficient internet and/or telecommunication services.

Organizer’s Rights

1. By submitting your information for this Promo Gifts Redemption, all customers are agreed and acknowledge that all intellectual property rights thereto shall belong to the Organizer.

Other Terms and Conditions

1. All purchase receipts submitted must be original and shall not breach any intellectual property rights belonging to any party. The participants shall not pose, distribute, reproduce or submit in any way whatsoever, any materials containing any other party’s intellectual property rights, including but not limited to copyrights, or other proprietary information owned by another party without obtaining the prior written consent of the owner of such intellectual property rights or proprietary information. If you believe that the material has been copied and posted in a way that constitutes an intellectual property infringement, please contact the Organizer.

2. This Terms and Conditions is prepared in English only.

3. Customers are agreed to be bound by these Promo Gifts Redemption Rules and Regulations, and the decisions of the Organizer.

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Data Protection

1. Customers agreed that you have read and understand the policy in this Terms and Conditions by providing personal data to the Organizer for this Promo Gifts Redemption Campaign.
2. At times, the Organizer may retain third parties to process the customer's personal details. All such third parties are contractually obliged not to use the customer's personal data in any way other than that which is specified herein.
3. Under the Malaysian law, the customer's rights include:
 - i. the right to withdraw their Promo Gift Redemption to the use of their personal details at any time by contacting the Organizer at info.my@toshiba-visual.com and providing the Organizer with their name and email address so that the Organizer may remove it.
 - ii. the right to obtain a copy of the personal data which the Organizer holds about the customer (the Organizer reserves the right to charge a small fee for the exercise of this right).
 - iii. the right to have incorrect personal data that the Organizer holds about the customer corrected.
4. If a customer wishes to raise any data protection issue with the Organizer, or exercise any of his/her legal rights, please contact the Organizer at info.my@toshiba-visual.com
5. The Organizer takes reasonable precautions to keep the all customers personal data secure, and require third party data processors to do the same. Please note, however, that the Organizer may release customers' personal data if required to do so by law, or by search warrant, subpoena or court order.